

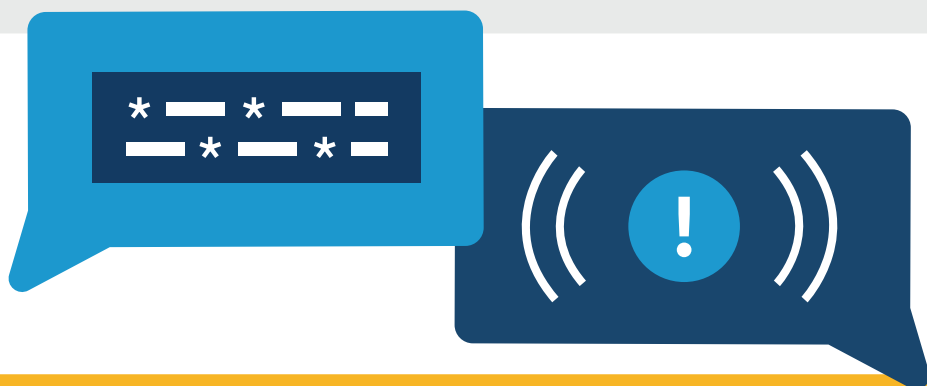
COVID-19 Text Alerts

What are the facts



Virginia is making it easier for people to be notified of positive COVID-19 test results — and anonymously share those results with others who may have been exposed.

The Virginia Department of Health will send a series of text messages to people who receive a positive COVID-19 viral test result in Virginia.



Why would I receive a text from VDH?

If you provide a valid mobile phone number when you sign up for a COVID-19 test, the texts will only be triggered when VDH receives a positive viral lab result. The texts will come from 804-336-3915 and will only be sent between 8 a.m. and 8 p.m.

What will be included in the text message?

The texts, which are also available in Spanish, will alert you of a positive COVID-19 test result and encourage you to stay home and away from other people to stop the spread. The texts will also provide a link to the new **COVIDWISE Verification Code Portal**, which will provide an eight-digit code or link you can enter into COVIDWISE to anonymously notify your close contacts of a potential exposure.



Download COVIDWISE

The free Exposure Notifications app is available for download via the App Store and Google Play Store.



Learn more at **COVIDWISE.ORG**



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Why should I report a positive result to COVIDWISE?

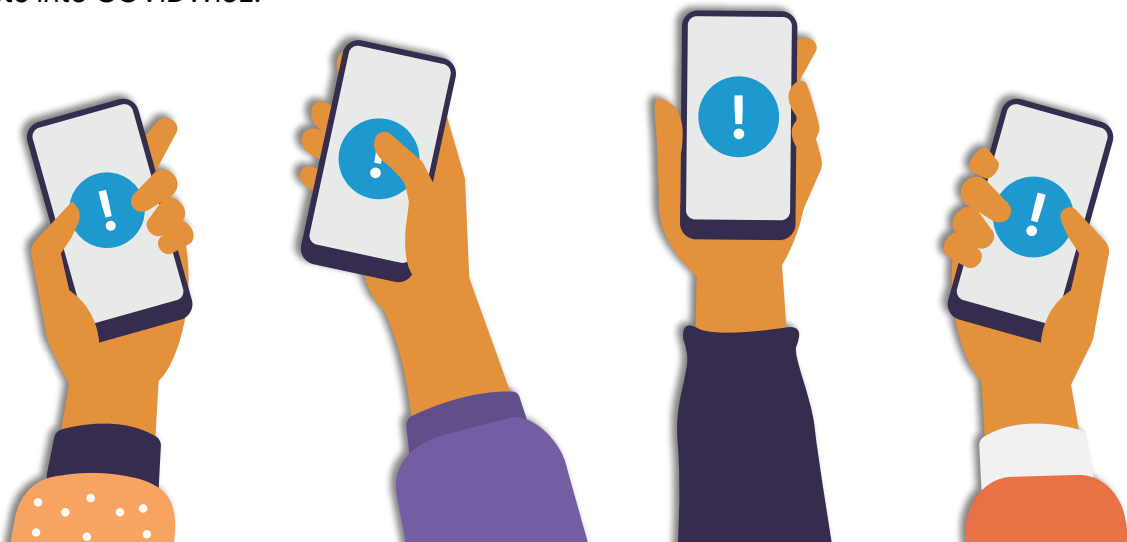
You can help stop the spread of COVID-19 by anonymously reporting your positive result. COVIDWISE notifies other app users that they've likely been exposed. Knowing exposure history allows people to self-quarantine effectively, seek timely medical attention, and reduce the risk of spreading COVID-19 to others.

What if I don't have COVIDWISE or COVIDWISE Express on my phone?

You can download the app by visiting the Apple Store, Google Play or by following the instructions on COVIDWISE.org. Exposure notifications must have been enabled for at least 24 hours before they can occur (i.e. you must have already had the app and exposure notifications turned on before you can report a result).

What is the COVIDWISE Verification Code Portal and why do I need a code?

The COVIDWISE Verification Code Portal can be accessed using the link in the text message or by visiting <https://apps.vdh.virginia.gov/CWP>. Links to the portal are also available on COVIDWISE.org. Verification codes can be used to report valid positive COVID-19 test results in COVIDWISE. This allows COVIDWISE to anonymously notify people who might have been exposed. Verification codes prevent false reporting. The portal provides the user two options to get a verification code — by either texting a link to a mobile device or generating a code in the portal to paste into COVIDWISE.



Learn more at COVIDWISE.ORG



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